

## MyKidsSpending

**MyKidsSpending.com™** is a parent portal to view and fund student spending accounts on the web. Payments can be made on-line at <https://www.MyKidsSpending.com> via e-check or credit card; MyKidsSpending is able to accept Visa and MasterCard.

### MyKidsSpending Questions & Answers

**Q:** *What is MyKidsSpending?*

**A:** MyKidsSpending is a safe and secure website where parents can view and manage their student's debit card account activity at any time from virtually any Internet-enabled device. Parents can view their student's activity within 24 hours of transactions taking place. Those parents with more than one student at the school can use MyKidsSpending to manage all their students' activity through one account. Through the MyKidsSpending website (<https://www.mykidsspending.com>), parents may deposit funds into their student's account using a credit card or electronic check; deposits will be synced with the school in about 5 to 10 minutes.

**Q:** *Can I view my student's spending online?*

**A:** One of the benefits of using MyKidsSpending is the ability to view your student's account at any time. Logging in and selecting Summary will bring you to a new page that has two calendars. Select a specific date on each calendar and select 'Update.' You will now be able to see all charges made during the selected time period. If you wish to change the time period selected, change the selected dates on the calendar and select 'Update' once more.

**Q:** *My student's balance is low, how can I add funds to his account?*

**A:** Through MyKidsSpending, you can deposit by either credit card or electronic check online. You can also set up a checking account to fund your student's debit balance automatically when the balance gets low. You will receive an e-mail notification two days prior to the deposit taking place; upon the deposit completion, you will receive a second notification e-mail with a statement of all spending since the last funding.

**Q:** *I noticed that there are transaction fees involved with the on-line deposits. Why is that?*

**A:** There is a fee for any deposit made over the web. The fee for an online deposit covers the costs of making the transaction, maintaining the website and providing support. The fee for using a credit card is 4% of the deposit with a minimum charge of \$3; a \$100 deposit would have a fee of \$4. We offer a discounted fee of 75 cents plus 1% of the deposit if the account is set to fund from a checking account, so for a deposit of \$100, the fee would be \$1.75.

**Q:** *Will I be sent statements?*

**A:** While MyKidsSpending does not send out email notices or statements on a monthly schedule, you can set a balance at which point you will automatically receive a statement. You may also log on and request a statement beginning on a date of your choice at any time. Additionally, you will also receive a statement whenever an automatic funding occurs that will show the deposit you made. Receiving e-mailed statements through MyKidsSpending is completely optional and can be disabled at any time by logging into the account, selecting Statements, un-checking Enable Statement Delivery and selecting Submit.